

# Katherine Vera

Enterprise Content Automation | Full-stack Development | Technical Support

## Profile

With a strong background in systems and electronics, along with specialized certifications, I can demonstrate an exceptional ability to adapt to various roles within technology and engineering. My experience in automation, technical support, and full-stack development, combined with bilingual skills, positions me as an ideal candidate for multicultural and multidisciplinary environments, capable of leading and collaborating on innovative and challenging projects.

## Contact

### Residence

Finca Bello Horizonte,  
Vereda Loma Alta, Sector  
Chorro limón, Silvania,  
Cundinamarca, Colombia

### Phone

(+57) 3161435005

### E-mails

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katherineveratorres4@gmail.com

### LinkedIn

<https://www.linkedin.com/in/katherine-vera-torres-03ba23a2/>

### Portfolio

<https://katherine-vera.netlify.app>

## Achievements

Obtaining a scholarship from the Ministry of Information Technologies within the Digital Talent program to study a Bachelor's degree in Electrical Engineering at Universidad del Norte.



## Work Experience

2020-01  
2021-06

### Automation Engineer

*Gestech SAS, Barranquilla, Colombia*

- Certified in Laserfiche, specializing in the development and optimization of enterprise content management systems.
- Proficient in translating complex technical information into terms understandable for non-technical users.
- Competent in data migration and efficient problem-solving.
- Skilled in managing and implementing procedures for MySQL databases.
- Experienced in integrating Laserfiche modules using programming languages such as JavaScript and C#.
- Proficient in using CSS to enhance the design of forms and web pages.
- Collaborates with system engineers, project managers, and clients to design automation systems tailored to business process requirements.

2019-09  
2019-12

### Technical Support and Customer Service

*Gestech SAS, Barranquilla, Colombia*

- Proficient in translating complex technical information into terms understandable for non-technical users.
- Actively manage and update technical support records to optimize case tracking and resolution.
- Work closely with clients during application and system implementation, ensuring seamless integration and customer satisfaction.

## Hobbies

- Contemporary dance
- Volleyball
- Playing video games
- Reading Japanese manga

## Languages

- Native Spanish
- English B2 Upper Intermediate

## Education

**Electronics Engineering**  
(2013-01 a 2017-11)  
Universidad Del Norte  
Barranquilla, Colombia

**Systems Technician**  
(2011-01 a 2012-11)  
Servicio Nacional Aprendizaje  
SENA  
Barranquilla, Colombia

**School Diploma**  
(2007-01 a 2012-11)  
Colegio San José Hermanitas  
de la anunciación  
Barranquilla, Colombia

## Full-Stack Development

2018-08  
2018-10

*CYT Consultorías y Sistemas SAS, Barranquilla, Colombia*

- Creation and Maintenance of Mobile Applications to streamline sales force processes in companies using the IONIC framework, based on Angular and Cordova, along with a Node.js back-end and MySQL database management.
- Collaboration with the Product Team.
- Implementation of New Features.
- Planning for Future Products.

## KNX Partner No. 80796 | Full-Stack Development

2018-01  
2018-07

*Colmotica Ingenieria SAS, Barranquilla, Colombia*

- Qualified to design, implement, and diagnose smart solutions for homes and buildings based on KNX.
- Developed and maintained the company's website using the IONIC framework, which is based on Angular and Cordova. The back-end was built with Node.js, and the database management was done using MySQL.

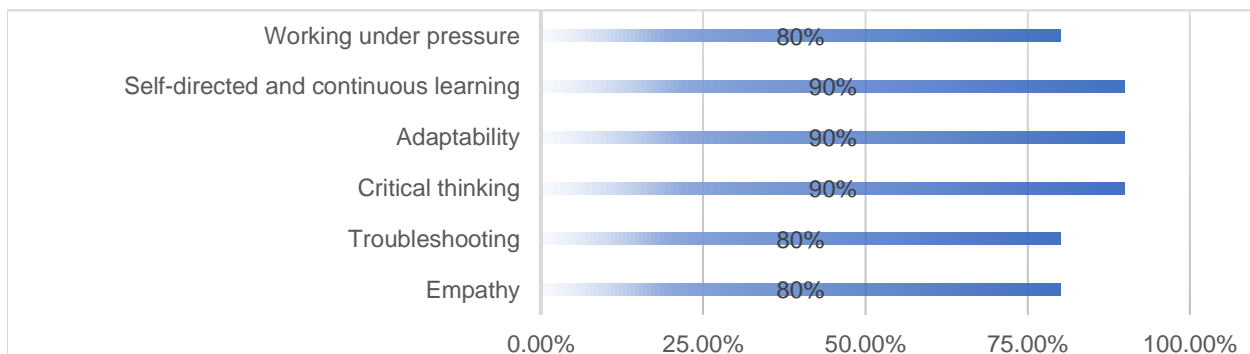
## Technical Support

2015-01  
2015-10

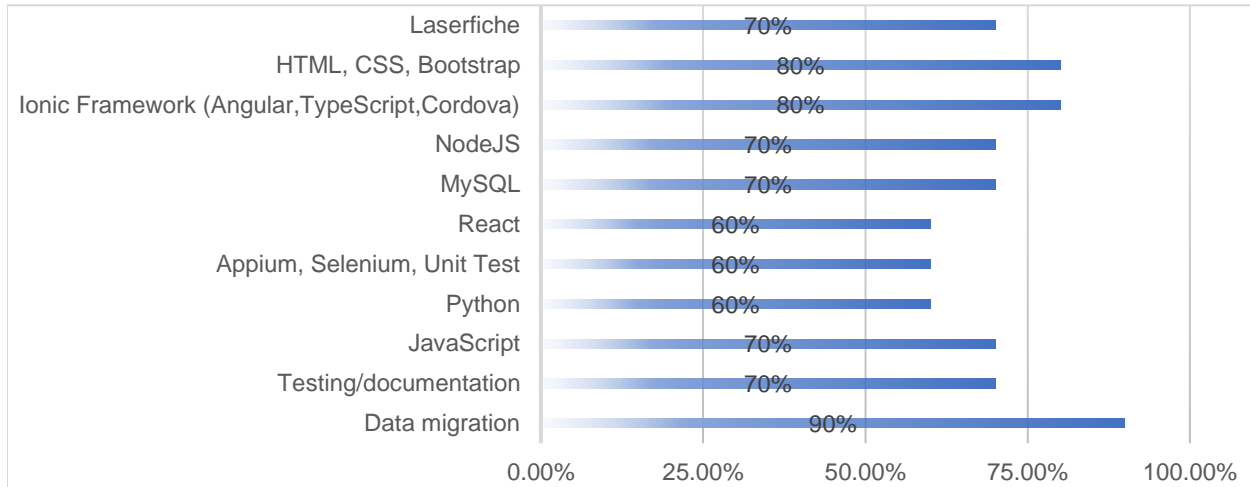
*CYT Consultorías y Sistemas SAS, Barranquilla, Colombia*

- Specialized Technical Assistance in Installation and Configuration of biometric access control systems.
- Effective Communication of Technical Information, ensuring understanding for users with varying levels of technical knowledge.
- Continuous Management and Updating of the Customer Support Database to ensure accuracy and efficiency.

## Soft Skills



## Technical Skills



## Certifications

- 2023-07 IELTS Certification level B2
- 2021-08 Heart Saver Pediatric First Aid CPR AED
- 2021-05 Digital Transformation with Laserfiche
- 2021-01 Capture Laserfiche 10
- 2021-01 Creating a Quick Fields session - Laserfiche 10
- 2021-01 Records Management with Laserfiche 10
- 2021-01 Laserfiche records management certification badge
- 2021-01 System Administration II, Laserfiche
- 2019-09 Getting started with Laserfiche
- 2019-09 System Administration I, Laserfiche
- 2019-09 Workflow Designer - Laserfiche
- 2019-09 Designing Laserfiche Forms
- 2011-09 Basic Occupational Health and Safety Course

## Volunteering

### **Au Pair**

*CYT Cultural Care, Millburn, NJ, United States*

*September 2021 – June 2023*

- Implementation of Bilingual Programs: Creating bilingual programs that integrate English and Spanish, promoting fluency in both languages through consistent practice and exposure to real-life situations.
- Design of Innovative Pedagogical Strategies: Developing innovative teaching strategies that stimulate children's cognitive, emotional, and social growth.
- Balancing Rest, Free Play, and Structured Activities: Maintaining a balance between rest, unstructured play, and structured activities to optimize children's well-being and learning.
- Creation of Playful Activities Based on Visual, Musical, and Performing Arts: Designing playful activities rooted in visual arts, music, and theater to enrich children's vocabulary and communication skills.

### **Community Home - ICBF**

*Ferrocarril, Soledad, Atlántico, Colombia*

*April 2019 – June 2019*

- Pedagogical Services: Activities designed to stimulate children's learning and cognitive development.
- Personal Attention: Individualized care to address the specific needs of each child in terms of hygiene and health.
- Proper Nutrition: Provision of balanced meals to ensure healthy growth.
- Safe and Affectionate Environment: Creating a space where children feel secure and loved, which is essential for their emotional and social development.
- Verbal Skills Development: Encouraging communication and language as a fundamental part of child development.

### **Dance Leader at Casa de Restauración Puerta al Cielo**

*Santa Marta, Magdalena, Colombia*

*June 2020 – September 2021*

- Dance as a form of spiritual expression and devotion.
- Incorporation of ballet and contemporary dance in religious rituals.
- Teaching coordination and harmony through dance for young girls.